

# INTERSTATE ELECTRICAL SERVICE PTY LTD



## QUALITY POLICY

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**Interstate Electrical Service** is a contractor who specialises in industrial and commercial installations, industrial service and breakdowns, generator installing and servicing, thermal imagery testing (thermography) and switchboard upgrades.

**Interstate Electrical Service** is dedicated to understanding our client's needs and delivering a quality service that meets their expectations and contract specifications.

**Interstate Electrical Service** will always comply with relevant legislative requirements and industry codes.

The Company embraces best practice to ensure a quality service while operating in a safe workplace with minimal impact on the environment. Specific company objectives and targets are planned and regularly reviewed.

Management is dedicated to the philosophy of continual improvement. To support this philosophy **Interstate Electrical Service** has developed and implemented a HSEQ Management Manual addressing workplace safety environmental and quality issues.

**Interstate Electrical Service** is committed to:

- Identifying and managing risks to our business
- Continuous improvement of our quality management system
- On-going training and staff development
- Reviewing our processes to meet our customers' needs
- Ensuring our business operations do not adversely affect the environment

The HSEQ Management Manual is embraced by management and workers; Induction training of new workers ensures they are aware of all relevant policies and procedures. The company will ensure that all workers are consulted on all WHS matters and be given the opportunity to provide feedback.

All workers are responsible for the quality of their own work but are supported by Management, Supervisors and documented procedures, where required.

Management fully endorses this Quality Policy and the HSEQ Management Manual that has been implemented.

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